



23 Trafalgar Road

Great Yarmouth

Norfolk

NR30 2LD

Dear Guest,

We would like to welcome you to our home at The Courtyard.

Please take a few minutes to have a look at the enclosed guest information.

**It is very important that you are aware of the fire safety
Procedures for The Courtyard – these can be found on the
next page of this folder – we encourage all guests to read
these.**

Should you need anything else, please just ask - you can contact us just by ringing the bell in the hall or our front doorbell If we are out then our Mobile Number is:

Gareth: 07505853018

We do hope that you enjoy your time with us, enough that you will feel like returning, and/or recommending us to others!

Thank you

Gareth & Donna

Fire Safety:

IN THE EVENT OF THE FIRE ALARM SOUNDING

The warning of fire for the premises is a continuous bell.

The assembly point is the street at front door

ON HEARING THE ALARM

1. Make your way immediately to the assembly point by the nearest available exit route.
2. **Do not:** - (i) stop to collect personal belongings.
(ii) Re-enter the building until instructed to do so.

ON DISCOVERING A FIRE

1. Sound the fire alarm by operating the nearest fire alarm point situated as follows:-

On each landing and in the hall

2. Only if the fire is small, attack it with the firefighting equipment provided but do not take any personal risks.
3. If in doubt close the door to the room in which the fire has occurred if possible and make your way to the assembly point.
4. **Do Not:** - (i) Stop to collect personal belongings.
(ii) Re-enter the building until instructed to do so.

IN THE EVENT OF FINDING A FIRE

If the alarm has not already been activated, break the glass on one of the fire alarm call points

Dial 999 or 112 from any telephone and ask for the Fire Brigade.

THE COURTYARD GUEST HOUSE, 23 TRAFALGAR ROAD, GREAT YARMOUTH NR30 2LD

Our telephone number is: 01493 855469

Evacuate the building in line with the instructions above.

OTHER EMERGENCIES

If you require any of the Emergency Services (Police, Fire Brigade or Ambulance) call 999 or 112. For non-emergency calls to Great Yarmouth Police, dial 101.

FIRE ALARM TEST

Our weekly test of the fire alarm system will take place around 11.00 am every Monday

MEDICAL INFORMATION

If you require an ambulance, please dial 999 or 112

THE COURTYARD GUEST HOUSE, 23 TRAFALGAR ROAD, GREAT YARMOUTH NR30 2LD

Our telephone number is: 01493 855469

Do not leave your keys in the bedroom door lock. This is to ensure we can gain access to all our rooms at any time in an emergency.

For non-emergencies please feel free to contact any of the services listed below but always contact on duty staff so we are aware of any situation and can assist if required.

DOCTORS SURGERY

The Park Surgery, 2a-4 Alexandra Road, Great Yarmouth NR302HW
(0.2 miles away) - 01493 855672

NHS Direct (Over the phone NHS help and assistance) – 111

DENTIST

Together Dental (NHS), 3 Crown Road, Great Yarmouth NR30 2JN
(0.2 miles away) - 01493 842313

NEAREST HOSPITALS

James Paget University Hospital, Gorleston, Great Yarmouth NR31 6LA
(3.1 miles away) - 01493 452452

FACILITIES AVAILABLE AT THE COURTYARD:

Breakfast:

We provide a traditional locally sourced full English breakfast, together with tea/coffee, cereals, toast, and a selection of fruit juices. There are alternatives should you prefer something different - just let us know what you would like. Vegetarian breakfast are also available (Please let us know in advance)

We look forward to serving breakfast for you between:

8.30 am and 9.30 am

Tea/coffee making:

There is a fully stocked hospitality tray available in all rooms, which is replenished daily including fresh milk (On request) If you would like more supplies then please just ask.

TV:

The TV is operated by means of the remote control. All our rooms have LCD Flat screen TV's with Freeview and a DVD player.

Free Wireless Internet Access

This is available to all guests the key-code you need to input to your device is:

esuoh123

While you are on the internet please feel free to check-in and let

your friends know you are here 

If you have any problems in connecting up, please let us know.

FACILITIES AVAILABLE AT THE COURTYARD:

Ironing facilities:

Please ask us, should you need to borrow an iron & ironing board.

Rainy days:

We know that sometimes the weather is not always perfect, so we have a range of family board games and DVD's for you to enjoy should you wish. Please ask at reception if you would like to make use of these. If you do venture out we also have some umbrellas that you are welcome to use.

Tourist Leaflets:

There is a vast array of tourist information leaflets by reception with all the info you may need, but if there is something else you need to know then please just ask and we will do our best to help you. For a full list of all attractions and events, please visit www.visitgreatyarmouth.co.uk.

THE LOCAL AREA:

RESTAURANTS/PUBS:

The following are all within a short walk of The Courtyard:

Fish & Grill (Restaurant): About 5 min walk.

The Hottest, Newest Restaurant & Take Away in Great Yarmouth is now open, with a sleek but stylish look Fish and Grill has a very relaxed atmosphere, friendly staff and great food.

Tel: 01493 330 200

The Pub on The Prom (Pub/Restaurant): About 5 min walk.

Situated along the sea front it's a great venue to sit outside with a cold drink. They have a great selection of beers bar menu and a full restaurant menu

Tel: 01493 843 308

Chico's Steakhouse (Restaurant/Bar): About 3 min walk.

A very nice English/Greek restaurant specialising in steaks and seafood dishes, with our favourite being the traditional fish and yummy chips.

Tel: 01493 856222

Café Ocean (Restaurant/Bar): About 3 min walk.

This family run restaurant has been very popular with us and our guests. They serve all your favourite traditional dishes including Sunday lunch.

Tel: 01493 266606

THE LOCAL AREA:

Tourist Attractions:

The following are within a short walk of The Courtyard:

Pirates Cove Crazy Golf: About 1 min walk.

Pirates Cove Golf is a fun day out for the whole family. Our 18 hole course is packed full of features to make your game enjoyable whether you are 8 years old or 88! The course is designed so that all ages and abilities can have fun. For those that are competitive you will find that the layout proves to be a good test of putting skill - so come and challenge your friends to a round!

Our course was the first adventure golf to open in the UK way back in 1995. However we pride ourselves on the fact that the course is continually being altered and updated so that you will always find something new to test your skills.

Tel: 01493 331 785

Pleasure Beach: About 10 min walk,

The Pleasure Beach with its mixture of high-octane rides and traditional attractions sits at the top of Great Yarmouth's Golden Mile dominating the seafront skyline with its famous Sky-drop.

Spread over nine acres, the Pleasure Beach offers huge family fun, full-throttle white knuckle rides to exhilarate and thrill, water attractions to catch your breath and fun rides to keep the children happy for hours.

Our roller coaster has been the star attraction since 1932 and is still a crowd puller today.

Tel: 01493 844 585

OTHER INFORMATION:

Local Shops:

The following are within a short walk of The Courtyard:

NEAREST NEWSAGENTS

Londis, 18 Nelson Road Central, Great Yarmouth NR30 2JL
(0.1miles away) – 01493 843 158

Just turn left out of our front door and walk about 100yds, left.
Then turn left onto Crown Road and walk a further 100yds. The
newsagents will be on your left.

NEAREST SUPERMARKET

Sainsbury's, St Nicholas Road, Town Centre, Great Yarmouth NR30 1NN
(0.4 miles away) – 01493 330 313

Local Taxis:

The following are recommended by The Courtyard:

Swift Taxis & Private Hire LTD – 01493 300 300

Albies Taxis – 01493 331 111

Places of worship:

Please contact us at reception where we will be happy to help.

ENJOY YOUR STAY AT THE COURTYARD